



## RETURN/EXCHANGE FORM

### Return Policy

All items must be returned in their original condition with all tags and no damage. We do not offer free returns for change of mind or size, however, we do offer free returns for faulty items. Please see our full returns policy at [www.eraninetyseven.com/shipping-and-returns](http://www.eraninetyseven.com/shipping-and-returns).

Please include this filled out form in the returning package (if printed), or email it to [customerservice@era97.com](mailto:customerservice@era97.com).

**For all Melbourne customers:** To avoid returns shipping cost for change of mind or exchange of size, you are more than welcome to drop off the package in person. Please email [customerservice@era97.com](mailto:customerservice@era97.com) to arrange.

### RETURN ADDRESS:

**PO Box 289,  
RESERVOIR, VIC 3073**

\*Once your return has been processed, you will receive a confirmation email and your refund/exchange will be issued.\*

**FOR RETURNS:**

FULL NAME \_\_\_\_\_

ORDER NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

PRODUCT NAME \_\_\_\_\_

SIZE \_\_\_\_\_

REASON FOR RETURN  
\_\_\_\_\_

**FOR EXCHANGES:**

FULL NAME \_\_\_\_\_

ORDER NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

PRODUCT NAME \_\_\_\_\_

REASON FOR EXCHANGE  
\_\_\_\_\_

SIZE TO EXCHANGE TO \_\_\_\_\_